

Title VI of the Civil Rights Act of 1964.

The Crossroads Community Services is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, color or national origin, as protected by Title VI of the Civil Rights Act of 1964.

For additional information on Crossroads Community Services' nondiscrimination policies and procedures or to file a complaint, please visit the website at www.crossroadscsb.org or contact Assistant QA/UR Manager at 434-392-7049, 60 Bush River Drive, Farmville, VA 23901 (postal address is P.O. Drawer 248, Farmville, VA 23901-0248)

If you believe you have been subjected to discrimination under Title VI based on your race, color, national origin, or any aspect of this policy, you may file a complaint up to 180 days from the date of the alleged discrimination.

The complaint should include the following information:

- Your name, address, and how to contact you (i.e., telephone number, email address, etc.)
- How, when, where, and why you believe you were discriminated against.
- The location, names and contact information of any witnesses.

The complaint may be filed in writing to the individual and address noted above.