



COMMONWEALTH of VIRGINIA

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COMMISSIONER

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TO: All licensed Providers of Assertive Community Treatment (ACT)

FROM: Department of Behavioral Health and Developmental Services (DBHDS); Office of Adult Community Behavioral Health Services

DATE: 07/30/24

SUBJECT: Tool for Measurement of ACT (TMACT) Review Notification: TMACT Reviews Effective July 30, 2024

The purpose of this memo is to notify ACT providers of the upcoming TMACT reviews that will begin on July 30, 2024. These reviews will be conducted through DBHDS and University of North Carolina's (UNC) Institute for Best Practices. The purpose of TMACT reviews is to ensure all providers practicing ACT in Virginia are providing high quality evidenced-based treatment.

The Tool for Measurement of ACT (TMACT) is a comprehensive evaluation tool utilized to assess how well an ACT provider is implementing critical elements of Assertive Community Treatment (ACT). The TMACT utilizes a 5-point scale ranging from 1 (not implemented) to 5 (fully implemented).

Summary of TMACT Fidelity Ranges and DBHDS Expectations

TMACT Fidelity Range	Description	Post-Fidelity Evaluation Protocol
Above 4.0 (High Fidelity)	High Fidelity	<ol style="list-style-type: none"> 1. DBHDS will report provider name, date of evaluation, fidelity score, and National Provider Identifier (NPI) to the Center for Evidence-Based Partnerships (CEP-VA) at Virginia Commonwealth University (VCU). 2. The provider will be identified on the www.ebpfinder.org as certified in the high-fidelity range. 3. DBHDS will provide a quality improvement plan in the form of a TMACT summary report and conduct a debriefing with the provider. 4. A follow-up review will be scheduled between 12-18 months following receipt of TMACT summary report.
3.4 – 4.0 (Base Fidelity)	Base Fidelity	<ol style="list-style-type: none"> 1. DBHDS will report provider name, date of evaluation, fidelity score, and National Provider Identifier (NPI) to the Center for Evidence-Based Partnerships (CEP-VA) at Virginia Commonwealth University (VCU). 2. The provider will be identified on the www.ebpfinder.org as certified in the base fidelity range. 3. DBHDS will provide a quality improvement plan in the form of a TMACT summary report and conduct a debriefing with the provider. 4. A follow-up review will be scheduled between 12-18 months following receipt of TMACT summary report.
2.7- 3.3 (Low Fidelity) First Review	Low Fidelity	<ol style="list-style-type: none"> 1. DBHDS will report provider name, date of evaluation, fidelity score, and National Provider Identifier (NPI) to the Center for Evidence-Based Partnerships at Virginia Commonwealth University (VCU). 2. The provider will be identified on the www.ebpfinder.org as scoring in the low fidelity range with continued certification pending results of follow up evaluation. 3. DBHDS will provide a quality improvement plan in the form of a TMACT summary report and conduct a debriefing with the provider.

		4. A follow-up review will be scheduled between 12-18 months following receipt of TMACT summary report.
2.7- 3.3 (Low Fidelity) Second/ Follow up Review	Low Fidelity	<p><u>If score at follow up meets or exceeds minimum base fidelity:</u></p> <ol style="list-style-type: none"> 1.DBHDS will report provider name, date of evaluation, fidelity score, and National Provider Identifier (NPI) to the Center for Evidence-Based Partnerships at Virginia Commonwealth University (VCU). 2. The provider will be identified on the www.ebpfinder.org as certified at the fidelity level that corresponds with follow up score received. 3. DBHDS will provide a quality improvement plan in the form of a TMACT summary report and conduct a debriefing with the provider. 4. A follow-up review will be scheduled between 12-18 months following receipt of TMACT summary report. <p><u>If the score has not reached at least minimum base fidelity:</u></p> <ol style="list-style-type: none"> 1. DBHDS will report provider name, date of evaluation, fidelity score, and National Provider Identifier (NPI) to the Center for Evidence-Based Partnerships at Virginia Commonwealth University (VCU). 2. The provider will be identified on the www.ebpfinder.org as failing to meet base fidelity. 3 DBHDS will provide a quality improvement plan in the form of a TMACT summary report and conduct a debriefing with the provider. 4. DBHDS will move to withdraw State General Funds (SGF) from low fidelity ACT team failing to reach base fidelity after second review. 5. OACBHS will complete ACT Compliance and Fidelity Protocol for referral to OL requesting progressive action be taken towards removal of ACT license
2.7 and below First	Not ACT	*ACT teams failing to reach a score of 2.7 are deemed as failing to meet TMACT standards for ACT. Teams

Review (Not ACT)		<p>scoring in this range will not be eligible for a follow up review from DBHDS but may seek follow up from a DBHDS approved entity at their own cost.</p> <ol style="list-style-type: none"> 1. DBHDS will report provider name, date of evaluation, fidelity score, and National Provider Identifier (NPI) to the Center for Evidence-Based Partnerships at Virginia Commonwealth University (VCU). 2. The provider will be identified on the www.ebpfinder.org as failing to meet ACT standards. 3. DBHDS will provide a quality improvement plan in the form of a TMACT summary report and conduct a debriefing with the provider. 4. DBHDS will move to withdraw SGF for failing to meet threshold for ACT certification at any fidelity level. 5. OACBHS will complete ACT Compliance and Fidelity Protocol for referral to OL requesting progressive action be taken towards removal of ACT license
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Process for ACT Provider Selection

ACT teams will be selected for review through a random selection process and will be notified 1-2 months prior to the review date. Should ACT teams be interested in completing a TMACT review prior to selection by DBHDS, they can contact Director of UNC's Institute for Best Practices: Lorna Moser, Ph.D., or any of the following TMACT fidelity evaluators approved by DBHDS:

Additional DBHDS Approved TMACT Evaluators:

1. UNC Institute for Best Practices Staff:

Lorna Moser, Steve Betuker, Chris Fournier, Stacy Smith, Kristin Lukasiewicz, -Penny Liles, Emily Clark). Contact Steve Betuker to inquire for more information.
Email: Stephen_betuker@med.unc.edu

2. University of Washington SPIRIT lab: Contact Maria Monroe-DeVita to inquire for more information. Email: mmdv@uw.edu

3. Sandra Rosenbaum School of Social Work University of Wisconsin-Madison: Lynette M. Studer, Ph.D., MSSW, LCSW, Clinical Associate Professor. Email: lstuder@wisc.edu

4. Minnesota ACT Provider Evaluators:

Ramsey County Social Services: Amy Acker, MSW, LICSW, Supervisor_Assertive Community Treatment (ACT) Team: 1919 University Ave #112, Saint Paul, MN 55104. Email: amy.acker@co.ramsey.mn.us

Radius Health: Julie Duncan, MA, LP, Associate Director of Clinical Services. 166 4th Street East, Suite 200 St. Paul, MN 55101. Email: julie.duncan@radiushealth.org

Radius Health: Alyssa Conducy, MSW, LICSW, Associate Director of Clinical Services: 166 4th Street East, Suite 200 St. Paul, MN 55101. Email: alyssa.conducy@radiushealth.org

Sarah Schaefer, ACT Program Manager. Email: sarahschae4@gmail.com

Training

DBHDS has contracted with UNC's Institute for Best Practices to develop and offer training, education, and case-based consultation cohort sessions for ACT providers. These didactic sessions will review role specific services including tool introduction for upcoming TMACT reviews. All ACT providers regardless of fidelity status are advised to fully engage in any and all opportunities made available. Below is the schedule for the 2024-2025 cohorts.

*Programs may also secure TTA opportunities on their own from another provider approved by DBHDS.

Virtual Cohort Meetups	VA ACT Team Leader Cohort
Date & Time	4 th Wednesday of every other month; 3pm-4pm (2024: April 24, June 26, August 28, October 23) (2025: February 26, April 23, June 25, August 27, October 27)
Web Link	https://unc.zoom.us/j/95179974068?pwd=MUNidThYTlZrT25DbTVQdFZpVEM5UT09
Call-In:	US: +16469313860 , +19294362866 , 95179974068# , ..., *203978# or +19294362866 , 95179974068# , ..., *203978#
Meeting ID and Passcode:	951 7997 4068; 203978

Virtual Cohort Meetups	VA ACT Medical Team Cohort
Date & Time	Quarterly, 3 rd Thursday of the month (2024: August 15, December 19) (2025: April 17, August 21)

Web Link:	Link and Time TBD
Call-In:	TBD
Meeting ID and Passcode:	TBD

Virtual Cohort Meetups	VA ACT Employment Specialist Cohort
Date & Time	Quarterly, 1 st Thursday of the month; 10am-11am (2024: May 02, August 01, November 07) (2025: February 06, May 01, August 07, October 02)
Web Link:	https://unc.zoom.us/meeting/register/tJAqdumhrzIuGNQpjP4GZF2zm4GESJGO2ktF
Call-In:	US: +13092053325,,94710919420# or <u>+13126266799,,94710919420#</u>
Meeting ID and Passcode:	947 1091 9420

Virtual Cohort Meetups	VA ACT Peer Specialist Cohort
Date & Time	Quarterly, 2 nd Tuesday of the month; 1pm-2pm (2024: July 09, October 08) (2025: January 14, April 08, July 08, October 14)
Web Link:	Link: https://unc.zoom.us/meeting/register/tJUlcGsrTwsGdaxtOiFOcPZRJyvw8dDJ4i
Call-In:	US: +13092053325,,91848437632# or <u>+13126266799,,91848437632#</u>
Meeting ID and Passcode:	918 4843 7632

Virtual Cohort Meetups	VA ACT Co-Occurring Disorder Specialist Cohort
Date & Time	Quarterly, 3 rd Thursday of the month; 3pm-4pm (2024: May 16, August 15, November 21) (2025: February 20, May 15, August 21, November 20)
Web Link:	https://unc.zoom.us/j/98366368393?pwd=L1hvZ1Z2SC9JSXJScEM3b3lTRW9SQTO9
Call-In:	
Meeting ID and Passcode:	

Virtual Cohort Meetups	VA ACT Housing and Psychiatric Rehabilitation Cohort
Date & Time	Quarterly, 1 st Thursday of the month; 10am-11am (2024: August 01, December 05) (2025: April 15, August 19)

Web Link:	https://unc.zoom.us/j/98777875096?pwd=Tm5CbCt2dFE2K1F5RElNaGYzVGVIQT09
Call-In:	
Meeting ID and Passcode:	

Along with the identified cohorts for providers, ACT team leaders can participate in the quarterly meetings established through the existing ACT Team Leader meeting to support ongoing implementation and sustainability for these services. The next identified meeting is September 16, 2024, from 2pm-4pm. DMAS and DBHDS will attend these meetings and encourage feedback for ongoing process improvement.

Virtual Meeting	ACT Team Leader Meeting
Date & Time	Quarterly, 2pm-4pm September 16, 2024
Microsoft Link:	https://teams.microsoft.com/l/meetup-join/19%3ameeting_NjMzNDIwOTYtMGQzNi00ZWZkLWI4OTMtOD-A3MGJjZTlhOTYz%40thread.v2/0?context=%7b%22Tid%22%3a%22a2f222eb-f21c-4d3b-86e5-6696641b77aa%22%2c%22Oid%22%3a%229a7bd2f6-4493-4ccc-a1d1-57fb980e80cb%22%7d

For questions, please email: rebekah.cimino@dbhds.virginia.gov